

NOTICE OF RATES AND CHARGES OF THE MUNICIPAL COMMUNICATIONS UTILITY

Notice To Be Published

Indianola Municipal Utilities
RESOLUTION NO. 2025

RESOLUTION ADOPTING MUNICIPAL COMMUNICATIONS UTILITY RESIDENTIAL RATES AND CHARGES

WHEREAS, the Board of Trustees determines it is necessary and appropriate to adopt updated rates and charges of the Municipal Communications Utility.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE INDIANOLA MUNICIPAL UTILITIES OF THE CITY OF INDIANOLA, STATE OF IOWA:

Section 1. The rates and charges set out herein below are hereby adopted, to wit:

“Residential Rate Schedule”

Internet Monthly Recurring Charges	
Legacy Residential	Active customers within the city limits installed prior to May 1, 2023 with an 844G or 844E with 711, 716, 717 or 803 ONT
200Mbps*	\$64.00
400Mbps*	\$79.00
1,000Mbps*	\$109.00
Next Generation Residential	Customers within the city limits installed after May 1, 2023 with a GigaSpire GS4227 or GigaSpire GS4220E with 711, 717 or 803 ONT
300Mbps*	\$73.00
500Mbps*	\$88.00
1,000Mbps*	\$109.00
Next Generation Residential BYOD	Customers within the city limits providing their own router with 711, 717 or 803 ONT
200Mbps*	\$64.00
400Mbps*	\$79.00
1,000Mbps*	\$99.00
Next Generation Rural	Customers outside the city limits with a GigaSpire GS4227 or GigaSpire GS4220E with 711, 717 or 803 ONT
300Mbps*	\$83.00
500Mbps*	\$98.00
1,000Mbps*	\$119.00

Next Generation Rural BYOD	Customers outside the city limits providing their own router with 711, 717 or 803 ONT
200Mbps*	\$74.00
400Mbps*	\$89.00
1,000Mbps*	\$109.00
*Speeds are the maximum available with each service plan. Actual speed is affected by many factors, including customer-owned equipment and internal home wiring.	

TV Monthly Recurring Charges*		
Basic Tier	\$47.00	
Expanded Tier	\$124.00	Includes Basic Tier
Family Tier	\$1.00	Includes Expanded Tier
Sports Tier	\$129.00	Includes Expanded Tier
Premiere Plus Tier	\$139.00	Includes Expanded, Family and Sports Tier
HBO	\$18.00	
Showtime/TMC	\$16.00	
Cinemax	\$16.00	
Starz Encore	\$12.00	
HD Set Top Box	\$6.00	1st box free
Restart/CatchUp TV	\$4.00	
Network DVR	\$10.00	150 hours storage - Includes Restart/CatchUp TV
DVR Expanded Storage	\$7.00	Additional 100 hours storage
*TV service available only to customers within the Indianola city limits		

Phone Monthly Recurring Charges		
Local Phone Service	\$19.00	Unlimited calling features included. Long distance 7.5 cents/minute. International calls billed at cost
Local Phone Service with Long Distance Plan	\$29.00	Unlimited calling features included. 1,000 minutes of free long distance calling in the North American Numbering Plan. International calls billed at cost
Call Features		
Anonymous Call Rejection	\$0.00	
Call Forward Variable	\$0.00	

Call Transfer	\$0.00	
Call Waiting	\$0.00	
Caller ID Name & Number	\$0.00	
Priority Call	\$0.00	
Three-Way Calling	\$0.00	
Voice Mail	\$0.00	
Packages/Bundle Discounts		
Recurring Charges		
Triple Play	-\$30.00	Internet Service, Expanded TV Tier and Local Phone Service
Double Play TV	-\$20.00	Internet Service and Expanded TV Tier
Double Play Phone	-\$10.00	Internet Service and Local Phone Service

Miscellaneous Recurring Charges		
Static Public IP Address	\$5.00	
WiFi Extender	\$5.00	
Battery Backup	\$4.00	Phone customers receive this for free
Miscellaneous Non Recurring Charges		
Standard Residential Installation	\$100.00	
Standard Rural Residential Installation Charge	\$100.00	
Rural Drop Installation Fee	Calculated	\$1/ft from the nearest hand hole to the demarc location at the house
Hourly Installation Rate	\$75.00	Hourly charge for installation beyond standard
Account Transfers	\$25.00	
Non-Pay Reconnect	\$35.00	
Service Trip Charge	\$35.00	
After Hours Support Fee	\$150.00	If the problem is determined to be with customer's equipment or technology. After hours is considered between 8:00pm and 8:00am, Monday-Friday and all day Saturday and Sunday. Plus hourly fee if more than 2 hours.
After Hours Hourly Fee	\$100.00	
Battery Backup 24 Hour	\$350.00	
Miscellaneous Equipment Fees		
Coaxial Jumper - 6 ft	\$5.00	
Coaxial Jumper Over 6 ft	\$6.00	Plus \$.15/ft
Cat 5 or 6 Jumper 6 ft	\$5.00	
Cat 5 or 6 Jumper Over 6 ft	\$6.00	Plus \$.15/ft
HDMI Cable 6 ft	\$10.00	
HDMI Cable 15 ft	\$20.00	

Power Strip	\$10.00	
Unreturned/Damaged Equipment Fees		
Remote Control	\$25.00	
HD Set Top Box	\$200.00	
ONT/Router Combo	\$300.00	
ONT	\$140.00	
Router	\$140.00	
ONT Battery Backup	\$75.00	
Media Over Cable Converter	\$150.00	
8 Port Ethernet Switch	\$75.00	
WiFi Extender	\$175.00	
Fiber Jumper	Cost + 10%	
Fiber Drop	Cost + 10%	

Section 2. As of the effective date set forth herein below, the rates and charges set out herein shall replace all residential rates and charges in effect on the date of this resolution in their entirety.

Section 3. Repealer Clause. All resolutions, parts of resolutions, or service rules in conflict with the provisions of this resolution are hereby repealed insofar as the conflicting portions thereof are concerned.

Section 4. Severability Clause. If any section, provision or part of this resolution shall be adjudged invalid or unconstitutional, such adjudication shall not affect the validity of the resolution as a whole or any section, provision or part thereof not adjudged invalid or unconstitutional.

2025
2023 Section 5. Effective Date. The rates provided herein shall apply on and after May 1, 2023. This resolution shall be in full force and effect upon its passage and publication as provided by law.


Section 6. Publication. This resolution shall be published in full.

PASSED AND APPROVED this 24th day of March 2025.

ATTEST:



Monica Thompson, Board Secretary


Dom Selgrade, Board Chair