

**NOTICE OF RATES AND CHARGES OF THE MUNICIPAL  
COMMUNICATIONS UTILITY**

**RESOLUTION 2020-32 ADOPTING MUNICIPAL  
COMMUNICATIONS UTILITY RATES AND CHARGES**

WHEREAS, the Board of Trustees determines it is necessary and appropriate to adopt updated rates and charges of the Municipal Communications Utility.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF TRUSTEES OF THE INDIANOLA MUNICIPAL UTILITIES OF THE CITY OF INDIANOLA, STATE OF IOWA:

Section 1. The rates and charges set out herein below are hereby adopted, to wit:

“Residential Rate Schedule”

| <b>IPTV – MRC</b>                             | <b>Price</b> | <b>Notes</b>  |
|---|--------------|---|
|   |              | MRC = Monthly Recurring Charges<br>NRC = Nonrecurring Charges   |
| Basic Tier                                    | \$45.00      |   |
| Expanded Tier                                 | \$89.00      | Includes Basic Tier   |
| Family TV Tier                                | \$99.00      | Includes Expanded Tier  |
| Sports Tier                                   | \$99.00      | Includes Expanded Tier  |
| Premiere Tier                                 | \$109.00     | Includes Expanded, Family and Sports Tiers  |
| <br>  |              |   |
| HBO   | \$18.00      |   |
| Showtime/TMC                                  | \$16.00      |   |
| Cinemax                                       | \$16.00      |   |
| STARZ ENCORE                                  | \$12.00      |   |
| <br>  |              |   |
| HD Set Top Box                                | \$5.00       | 1st box free  |
| Restart/CatchUp TV                            | \$4.00       |   |
| Network DVR                                   | \$10.00      | 150 Hours Storage, Includes Restart/CatchUp TV  |
| DVR Expanded Storage                          | \$7.00       | Additional 100 Hours Storage  |
| <br>  |              |   |
| <b>Phone – MRC</b>                            |              |   |
| Local Phone Service                           | \$19.00      | Three free calling features included.<br>Long Distance 7.5 cents/minute.<br>International calls billed at cost.   |
| <br>  |              |   |
| Local Phone Service<br>and Long Distance Plan | \$29.00      | 1,000 minutes of free long distance calling in the<br>North American Numbering Plan.<br>Excess billed at 5 cents/minute.<br>Unlimited calling features.<br>International calls billed at cost |

**Call Features**

|  |        |
|--|--------|
| Anonymous Call Rejection                     | \$1.00 |
| Call Forward Busy                            | \$1.00 |
| Call Forward Don't Answer                    | \$1.00 |
| Call Forward Variable                        | \$1.00 |
| Call Screening<br>(Selective Call Rejection) | \$1.00 |
| Call Transfer                                | \$1.00 |
| Call Waiting                                 | \$1.00 |
| Call Waiting ID                              | \$1.00 |
| Caller ID Blocking                           | \$1.00 |
| Caller ID Name & Number                      | \$1.00 |
| Circular Hunt                                | \$1.00 |
| Collect Call Block                           | \$1.00 |
| Continuous Redial                            | \$1.00 |
| Dual Ring                                    | \$1.00 |
| Last Call Return/Callback                    | \$1.00 |
| Long Distance Alert                          | \$1.00 |
| Priority Call                                | \$1.00 |
| Remote Access Call<br>Forward Variable       | \$1.00 |
| Scheduled Greeting                           | \$1.00 |
| Selective Call Forward                       | \$1.00 |
| Three-Way Calling                            | \$1.00 |
| Toll Deny                                    | \$1.00 |
| Voice Mail                                   | \$1.00 |

**Internet – MRC**

|       |          |
|-------|----------|
| 100Mb | \$64.00  |
| 250Mb | \$79.00  |
| 1G    | \$109.00 |

**Packages – MRC**

|   |          |   |
|---|----------|---|
| Residential 100Mb<br>Triple Play        | \$142.00 | 100Mb, Expanded Tier TV,<br>Local Phone Service - \$30 Discount |
| Residential 100Mb<br>Double Expanded TV | \$133.00 | 100Mb, Expanded Tier TV - \$20 Discount                         |
| Residential 100Mb<br>Double Voice       | \$73.00  | 100Mb, Local Phone Service - \$10 Discount                      |
| Residential 250Mb<br>Triple Play        | \$157.00 | 250Mb, Expanded Tier TV,<br>Local Phone Service - \$30 Discount |

|   |          |   |
|---|----------|---|
| Residential 250Mb<br>Double Expanded TV | \$148.00 | 250Mb, Expanded Tier - \$20 Discount                    |
| Residential 250Mb<br>Double Voice       | \$88.00  | 250Mb, Local Phone Service - \$10 Discount              |
| Residential Gig<br>Triple Play          | \$187.00 | 1G, Expanded Tier, Local Phone Service<br>\$30 Discount |
| Residential Gig<br>Double Expanded TV   | \$178.00 | 1G, Expanded Tier - \$20 Discount                       |
| Residential Gig<br>Double Voice         | \$118.00 | 1G, Local Phone Service - \$10 Discount                 |

**Miscellaneous Charges – MRC**

|                          |        |                                   |
|--------------------------|--------|-----------------------------------|
| Static Public IP Address | \$5.00 |                                   |
| 804 WiFi Extender        | \$5.00 |                                   |
| Battery Backup           | \$4.00 | Phone customers receive this free |

**Miscellaneous Charges – NRC**

|                                      |          |   |
|--------------------------------------|----------|---|
| Standard Residential<br>Installation | \$100.00 |   |
| Hourly Installation Rate             | \$35.00  | Hourly charge for installation beyond standard  |
| Account Transfers                    | \$25.00  |   |
| Non-Pay Reconnect                    | \$35.00  |   |
| Service Trip Charge                  | \$35.00  |   |
| After Hours Support Fee              | \$130.00 | If the problem is determined to be with customer's<br>equipment or technology; after hours is considered<br>between 8:00pm and 8:00am, Monday-Sunday.<br>Plus hourly fee if more than 2 hours |

|                        |          |
|------------------------|----------|
| After Hours Hourly Fee | \$60.00  |
| Battery Backup 24 Hour | \$270.00 |

**Misc. Equipment Fees - NRC**

|                             |         |            |
|-----------------------------|---------|------------|
| Coaxial Jumper - 6 ft.      | \$5.00  |            |
| Coaxial Jumper - Over 6 ft. | \$6.00  | + \$.15/ft |
| Cat 5 Jumper 6 ft.          | \$5.00  |            |
| Cat 5 Jumper - Over 6 ft.   | \$6.00  | + \$.15/ft |
| HDMI Cable 6 ft.            | \$10.00 |            |
| HDMI Cable 15 ft.           | \$20.00 |            |
| Power Strip                 | \$7.00  |            |

**Unreturned/Damaged Equipment – NRC**

|                            |            |
|----------------------------|------------|
| Remote Control             | \$15.00    |
| HD Set Top Box             | \$200.00   |
| ONT                        | \$300.00   |
| ONT Battery                | \$50.00    |
| Media Over Cable Converter | \$150.00   |
| 8 Port Ethernet Switch     | \$75.00    |
| 804 WiFi Extender          | \$175.00   |
| Fiber Jumper               | Cost + 10% |
| Fiber Drop                 | Cost + 10% |

Section 2. As of the effective date set forth herein below, the rates and charges set out herein shall replace all residential rates and charges in effect on the date of this resolution in their entirety.

Section 3. Repealer Clause. All resolutions, parts of resolutions, or service rules in conflict with the provisions of this resolution are hereby repealed insofar as the conflicting portions thereof are concerned.

Section 4. Severability Clause. If any section, provision or part of this resolution shall be adjudged invalid or unconstitutional, such adjudication shall not affect the validity of the resolution as a whole or any section, provision or part thereof not adjudged invalid or unconstitutional.

Section 5. Effective Date. The rates provided herein shall apply on and after September 1, 2020. This resolution shall be in full force and effect upon its passage and publication as provided by law.

Section 6. Publication. This resolution shall be published in full.

PASSED AND APPROVED this 10th day of August 2020.

/s/ Mike Rozga  
Chairperson of the Board of Trustees

ATTEST:

/s/ Jackie Raffety  
Secretary of the Board of Trustees

This Notice is given by order of the Board of Trustees of the Indianola Municipal Utilities, Indianola, Iowa, as provided by Section 384.84 of the Code of Iowa, as amended.

Dated this 10th day of August 2020.

\s\ Jackie Raffety  
Secretary of the Board of Trustees of the  
Indianola Municipal Utilities

(End of Notice)